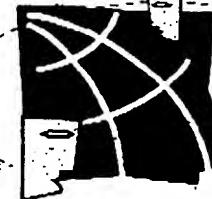




A SUITE OF INTERNET
AND INTRANET
BUSINESS SOLUTIONS.



-CONFIDENTIAL

WELCOME TO !INTERACT INTERNET SERVICES

To: Commercial Recovery Corporation
From: !INTERACT Internet Services Customer Support

!INTERACT Services, a product of U S WEST® !ENTERPRISE Networking welcomes you to the Internet. Our goal is to provide you the highest quality service and support. We look forward to building this relationship with you and we are dedicated to achieving this goal.

CONTACT INFORMATION

In order to keep our records current, we are tracking the following information on your account. Please respond back to us via e-mail or fax with any changes or additions.

| CONTACT INFORMATION | |
|---------------------|--------------------------|
| Name: | Kathy Layne |
| Phone: | 612-786-6333 |
| Pager: | No Information Available |
| E-Mail: | info-crc@crcmn.com |
| | Kevin Layne |
| | 612-757-0232 |
| | No Information Available |
| | kal@stix.com |

REFERENCE INFORMATION

In addition to your contact information, !INTERACT is providing you with the following information to keep in your records and refer to if you need to contact us.

- !INTERACT Account Number: No Information Available
- IP Addresses we are routing for you: 209.180.6.128-143 / 255.255.255.240
- !INTERACT Serial IP Address: 204.147.88.65 / 255.255.255.252
- Your Assigned Serial IP Address: 204.147.88.66 / 255.255.255.252
- Circuit ID: 15.YIGA.102673 15,YBG-A.
- Primary DNS: 204.147.80.1
- Secondary DNS: 204.147.80.5
- !INTERACT WWW Server: <http://www.mn.uswest.net>

SUPPORT INFORMATION:

!INTERACT Support via E-Mail

We provide quick response to e-mail messages sent to us requesting assistance, information or a DNS change. Please direct these messages to support@uswest.net. Reply should be within one hour from receipt of message during normal business hours.

CMI STATUS